



Ice Rink Advisory Board Regular Meeting Agenda

Location: 1018 Darby Rd, Havertown PA 19083 @ Skatium

Date: Tuesday, May 17, 2022

Time: 7:30 P.M.

Virtual Alternative: [Zoom Link](#)

Call to order

Roll Call

Public Comments

Approval of minutes from last meeting – April 19, 2022

Old Business

Financials

Capital Projects

Tenant Update

Operational Update

Marketing

New Business

Adjournment



Ice Rink Advisory Board Regular Meeting Agenda/Minutes

Location: 1018 Darby Rd, Havertown PA 19083
Date: Tuesday, May 17, 2022
Time: 7:30 P.M.

Call to order: Jeremy Beha called the meeting to order at 7:31 pm.

Roll Call: Attendees: Barbara Latsios, Drew Simcox, Stacie Pugliese, Jeremy Beha, Rich Caesar. Rob Cohen, Jason Brinn, Adam Terranova, Kate Stickel, Commissioner Liaison Bill Wechsler

Absent: Rick Turnbull

Public Comments: Mike Romano, Jack Beck from Hockeytown 19083 Pro Shop, Tom Ely Haverford Hawks V.P.

Approval of minutes from last meeting: Minutes approved.

Public Comments:

Comments made about the in-house hockey leagues.

- Hockeytown states Skatium is taking money from the pro shop. Hockeytown as a tenant provides a service and manages the referees.
- Township Commissioner was addressed about the issue. Hockeytown was advised that the decision could not be overturned.
- Township manager also advised decision would not be overturned and that the advisory board unanimously approved the in-house hockey leagues.
- Hockeytown suggested that non-sanctioned USA hockey referees are being used by in-house league.
- Hockeytown requests a future discount for ice slots based on price increase from 47K to 67K for Spring and summer leagues.
- Hockeytown states USA hockey is secondary insurance. Most people use their primary, and USA hockey is unnecessary.
- Hockeytown states they are experienced running this league and have supportive letters.
- Haverford Hawks representative adds two schools one being St. Joe's Prep will not be returning to the Skatium based on decisions made in favor of in-house hockey leagues.

Comments made about Skatium Manager Communication.

- Haverford Hawks representative stresses an ongoing lack of communication from rink management.
- April 8th when the rink was closed, Haverford Hawks had kids arrive that couldn't get their skates sharpened or use the restrooms; uniformed of any closure.
- April 9th the club went to Ice Works because the ice slot was unavailable for purchase.

Post comments from Advisory Board members; Hockeytown and Haverford Hawks were advised by the board.

- We don't vote on decisions to make in place acts. There is no voting
- Any vote done here is a motion to advise.
- We are not political, we advise because we need to be fiscally responsible for the township.
- No one gets discounts. Everyone pays full price.
- In -house league referees can provide proof of USA Ice Hockey and Ref certifications.
- Skatium temporary closure was cleared with the Township and the doors were closed due to immediate security reasons.

The matter on in-house ice hockey leagues was presented to the board as 'financially we would make more money if the leagues were brought in-house'. By doing so it would 'ensure all the kids are being properly insured'. That is what the board motioned to advise for.

Board recommends putting out a satisfaction survey to help evaluate communication issues.

Old Business:

Security: Cameras have been installed, 30 cameras total (old + new). The cameras are visible to patrons.

Capitol Project:

Girl's locker rooms: Rich Caesar formulated a letter outlining and requesting to revisit old renovation plans to our commissioner liaison and is waiting to hear back on the matter. Barbara Latsios contacted Amy about the locker rooms; Amy wanted to know if this is on the budget. And it's not.

Tenant Update:

New rubber flooring has been installed inside of Hav-a-Burger. Hockeytown addressed the board their concerns in public comments. Hockeytown is still running derogatory comments against the Township and Township employees.

Board recommends digital TV rules and guidelines, both for tenants and clubs (clubs are still waiting for board installation).

Financials:

In the black, everything is trending up. Spring Ice Hockey league total \$13,936.

New Business:

Operations:

Board advises to modernize the Skatium safety procedures, and increase communication with in-house clubs, tenants and patrons. We need emergency procedures and guidelines in place and enforced.

Front door sales – P.O.S., Adam Terranova and Rob Cohen will work together with Mark Dalessandro to help develop an interface for Skatium freestyle ticket purchase. The board recommends having a second person on staff at all times.

Staff Position:

Two positions will now be offered, skating director and assistant to skating director. Barbara Latsios recommends a diverse interview panel. We are still waiting on an official update on candidates.

Learn to Skate has been paused for the summer.

Marketing:

Decals and signs are officially installed on the front doors. Decals looks fantastic, multiple members now ask *'how can we make it better?'* The front door is not shutting properly when the humidity is increased inside the rink. Possible bad sensor is suggested. An additional concern is the side door entrance edging is unfinished and will need to be trimmed for safety.

In-house Summer Youth hockey league advertising, marketing information will be forwarded to PNY rink and Iceline.

Jeremy Beha adjourned the meeting at 8:54 p.m., Rich Cesar seconds

The next Meeting is scheduled for: June 21, 2022 @ 7:30 p.m. in person at the Skatium.

Respectfully Submitted
Stacie Pugliese